



# RPM portal access

## Resetting your password

November 2025

This procedure shows how to reset your password for the RPM portal if you have an account but have forgotten your password. For additional support contact [RPMSupport@infrastructure.gov.au](mailto:RPMSupport@infrastructure.gov.au).

Step	Task	Screen shot
1	Go to the RPM portal at <a href="http://rpmportal.infrastructure.gov.au">rpmportal.infrastructure.gov.au</a> and select <b>'Login'</b>	
2	Select <b>'Forgot your password?'</b> .	
3	In the pop-out box, <b>enter your email address</b> and select <b>'Send verification code'</b> and <b>'Continue'</b> . — The code will be sent to your email address.	
4	Enter the code in the field provided and select <b>'Verify Code'</b> . — If the code does not work, select <b>'Send new code'</b> .	
5	In the pop-out box, <b>enter a new password</b> and <b>re-enter it</b> to confirm.  Select <b>'Continue'</b> . You will be taken to the RPM portal dashboard.	
That concludes the procedure <i>How to reset your password</i> .		