



What you will need to use the RPM Portal

This document may change as we finalise and test the new RPM Portal



A modern web browser and access to the internet

RPM Portal users will need to use a device with a broadband or mobile internet connection.

The RPM Portal will support the latest normal stable release of most common web browsers.

	Chrome	Firefox	Microsoft Edge	Opera	Safari	Internet Explorer
PC	Yes	Yes	Yes	Yes		11 and above
Mac	Yes	Yes		Yes	Yes	

The RPM Portal is device friendly and optimised for desktops, laptops and tablets. The RPM Portal works with but is not specifically designed for mobile phones. Chrome, Firefox, Safari and Microsoft Edge mobile browsers will provide access to the RPM Portal. It will not support proxy browsers.

Verified identity and authorisation to access the system

Every user of the RPM Portal will need to be authorised as a representative of their organisation. We will verify the identity of every user. More information is available in the fact sheet: How to obtain access to the RPM Portal.

A work email address

We will use your email address to identify you, so it must be your own work email address not a shared or title based one. We will also send notifications and reminders to your work email address.

A strong password and a single-use code

You will need to set a strong password (10 characters, containing a specific alpha-numeric combination) and enter a unique single-use code to access the RPM Portal. You will need to be able to receive the code via SMS, email or the Microsoft Authenticator mobile app.

Attachments in supported document types

The RPM Portal will accept the following document types as attachments:

- PDF documents
- DOCX documents
- PNG images
- JPG images
- XLSX documents
- SHP files
- GEOJSON files

Microsoft Office 2007 onwards supports DOCX and XLSX. The RPM Portal does not allow DOC, XLS and CSV formats.